



# PANSKURA BANAMALI COLLEGE

NAAC re-accredited 'A' Grade (2016-2021), DST-FIST (Govt. of India) and DBT-BOOST (Govt. of West Bengal) sponsored Autonomous College (2018-19 to 2028-29)

with Research Centre affiliated to Vidyasagar University, West Bengal

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## Report on Student Satisfaction Survey (SSS), 2019-20

To establish the overall effectiveness of the institution, the institute has implemented an efficient Student Satisfaction Survey (SSS) to collect and analyse student feedback on academic, infrastructure, and policy changes in the college. Comments from students are compiled consistently. Students can access the SSS form online. The form is created using the UGC-NAAC norms in both academic and non-academic domains. This feedback is used to build the strategy for the following academic year, which is then evaluated to balance institutional interests. Input from students at the departmental level is also gathered to enhance the teaching and learning process. Such information is analysed at departmental meetings, when appropriate decisions are made based on the SSS and then at the institutional level. If there is a complaint, the appropriate department looks into it and resolves the issues. Additionally, the institution has upgraded its infrastructure in order to provide students with classrooms that are bigger, better equipped, and meet all necessary space needs. In order to improve, preserve, and make the most of the physical, academic, and support facilities, the appropriate committees regularly examine the infrastructure and learning resources.

**Principal**

Principal  
Panskura Banamali College  
(AUTONOMOUS)

